# QUALITY ASSURANCE



With the continuing demand for details on our supply and quality procedures please accept the following.

We do not at present operate a recognised quality system. However we aim to fully implement a system to ISO standards before registering. Quality procedures are carried out at every stage to ensure the best quality and service, but these systems are not fully documented or reviewed.

## The following procedures are in use but are not fully documented-

- Quality Assurance
- Training for new operatives
- Ongoing Training
- Supplier Assessment
- Handling, Storage, Packing and Delivery
- Checking of incoming materials
- Defective materials clearly marked and or disposed of
- Process & Final inspection prior to despatch
- Delivery monitoring
- Stock trace-ability on request
- Calibration
- Customer complaints
- Alternative Plastics can supply on request: Certificate of Conformity

### Type of product offered:

- Cast and Extruded –
- acrylic block
- sheet
- rod
- tubes
- profiles
- fluorescent materials
- Fabrication aids
- glues

### Type of services offered:

### Perfect polishing

of rods & Blocks and various specially made to order items. 'Perfect Polish' is not like diamond polish with machining lines. It is very flat and highly polished.

Perfect Drilling – Very high quality holes with almost a polished finish

Sandblasting / Machine frosting and spray frosting

Quarantine area: Yes

Quarantined Material segregated and identified: Yes

Certificates of conformity : Yes

Third party approval to EN ISO 9001: Most suppliers

Quality Representative: Ian Pryke, General Manager

Catalogue Available: Yes

Product Guide Available : Yes

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If this document does not meet your requirement or if you have any queries regarding quality procedures please do not hesitate to contact Mr. Robert Hill

Yours faithfully

Robert Hill Managing Director